### Boulder County Transportation Options to Reach COVID-19 Vaccination Sites – 2/25/2021

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The table beginning on Page 2 lists transportation providers available to take clients to COVID-19 vaccine sites throughout Boulder County. These options predominately focus on the older adult populations and adults with disabilities.

#### **Other Counties**

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- For trips originating or ending in Larimer or Weld Counties, contact North Front Range Metropolitan Planning Organization at cschmitt@nfrmpo.org
- For trips ending or beginning in **Broomfield County**, contact sgrant@broomfield.org with Broomfield County.
- For information on transportation throughout the **Denver Metro region**, consult the DRMAC "Getting There Guide."



### Federal Mask Requirement

Persons must wear masks over the mouth and nose when traveling. On January 21, 2021, President Biden issued <u>Executive Order 13998</u>, which requires masks on transit systems to mitigate the risk of COVID-19. To implement the presidential EO, on Friday, January 29, the CDC issued the <u>Requirement for Persons to Wear Masks</u> While on Conveyances and at Transportation Hubs order, and on Sunday, January 31, the TSA issued Security Directive 1582/84-21-01.

### **Transportation Options Table**

| Agency                | Population                      | Geographic Area       | Service(s)               | Contact                               | Cost    |
|-----------------------|---------------------------------|-----------------------|--------------------------|---------------------------------------|---------|
|                       | Older adults                    | Boulder County        | Provide resources and    | <b>Phone:</b> 303-441-1617            | No Cost |
| <b>Boulder County</b> | People with disabilities        |                       | referrals and help       | Website: Area Agencies on Aging       |         |
| Area Agency           | Veterans                        |                       | navigate COVID-19        | Outside of Boulder County             |         |
| on Aging              |                                 |                       | vaccination system and   |                                       |         |
|                       |                                 |                       | transportation           |                                       |         |
|                       |                                 |                       |                          |                                       |         |
|                       | Older adults                    | Boulder County        | Non-emergency medical    | Phone: 720-428-2526                   | \$20+   |
| Boulder Creek         | People with disabilities        |                       | trips to any vaccination | Website: Boulder Creek Transportation |         |
| Transportation        |                                 |                       | site along the Front     | on Facebook                           |         |
|                       |                                 |                       | Range                    |                                       |         |
|                       | Veterans and their families 60+ | Boulder County        | Transportation for       | Schedule a Ride: 303-443-1933         | No Cost |
|                       |                                 | (as long as a         | Veterans 60+ and their   | Register for the program here.        |         |
| Cultivate             |                                 | volunteer driver is   | family members to get    | Website: cultivate.ngo                |         |
|                       |                                 | available to make the | vaccinated. Cultivate is |                                       |         |
|                       |                                 | trip)                 | taking reservations      |                                       |         |



|                         |                              |                | outside of their typical 7-       |  |         |
|-------------------------|------------------------------|----------------|-----------------------------------|--|---------|
|                         |                              |                | day window for vaccine            |  |         |
|                         |                              |                | trips.                            |  |         |
|                         | Older Adults and people with | Boulder County | Provides non-emergency            | Schedule a Ride: 303-335-5207            | \$20+   |
|                         | disabilities                 |                | medical transportation            | Website: essieleefoundation.com          |         |
| Essie Lee               |                              |                | and transportation                |  |         |
| Essie Lee<br>Foundation |                              |                | services for the general          |  |         |
| Foundation              |                              |                | public specializing in            |  |         |
|                         |                              |                | transportation for people         |  |         |
|                         |                              |                | with disabilities.                |  |         |
|                         | Medicaid Recipients          | Boulder County | Transportation from one's         | <b>Register:</b> 855-489-4999            | No Cost |
|                         |                              |                | home to medical                   | Request Trip via Phone:                  |         |
|                         |                              |                | appointments for                  | 885-489-4999                             |         |
| IntelliRide             |                              |                | Medicaid recipients. <b>Trips</b> | Request Trip Online: <u>Self-Service</u> |         |
|                         |                              |                | must be booked 2 days             | Portal                                   |         |
|                         |                              |                | in advance.                       | Website: gointelliride.com               |         |
|                         |                              |                |                                   |  |         |
|                         | Older Adults and people with | Denver Region  | Non-emergency medical             | <b>Register:</b> 720-539-7373            | \$20+   |
| Key Transit             | disabilities                 |                | transportation and                | Website: keytransit.com                  |         |
|                         |                              |                | transportation services           |  |         |
|                         | People with disabilities     | Boulder County | Provides resources,               | Request Resources:                       | No Cost |
|                         | Older adults                 | • Boulder      | referrals, and can provide        | Mobilityforall@bouldercounty.org         |         |
| Mobility for All        | Low-income households        | • Longmont     | credits/payment toward            | <b>Phone:</b> 720-564-2218               |         |
|                         | Spanish speakers             | Louisville     | GoGoGrandparent, Lyft,            | Website: boco.org                        |         |
|                         |                              | • Lafayette    | Uber and RTD.                     |  |         |



| Peak to Peak<br>Housing and<br>Human<br>Services<br>Alliance | Residents of the Mountain<br>Communities of Boulder County               | <ul> <li>Superior</li> <li>Niwot</li> <li>Erie</li> <li>Nederland</li> <li>Peak to Peak Region</li> </ul>  | \$20 Gas cards available<br>for volunteer drivers to<br>take residents of the<br>mountains to vaccination<br>sites in Boulder  | Request Resources:<br>Mobilityforall@bouldercounty.org<br>Phone: 720-564-2218  | No Cost   |
|--|--|--|--|--|---|
| RTD Access-a-<br>Ride  | People with Disabilities with an<br>Access-a-Ride certification card     | <ul> <li>Boulder</li> <li>Longmont</li> <li>Louisville</li> <li>Lafayette</li> <li>Superior</li> <li>Limited service for<br/>Niwot and Erie</li> </ul> | Paratransit curbside and<br>door-to-door service -<br>can take a rider to a<br>vaccine location during<br>the same days and hours<br>as local bus service if<br>vaccination site is within<br>3/4 miles of RTD's local<br>fixed-route system. <b>Trips</b><br><b>must be requested 24</b><br>hours in advance. | Call Application Office:<br>303-299-2960<br>Make a Reservation:<br>303-292-6560<br>Dispatch: 303-480-2000<br>Website: rtd-denver.com | Up to \$10  |
| Via  | <ul> <li>Adults with disabilities</li> <li>Older Adults (60+)</li> </ul> | <ul> <li>Boulder County<br/>and many<br/>surrounding areas</li> </ul>  | Transportation for older<br>adults and adults with<br>disabilities. Via will<br>provide trips for both   | Register: 303-444-3043<br>Schedule a Ride: 303-447-9636<br>Website: <u>viacolorado.org</u>   | Up to \$10<br>If there are<br>extreme barriers<br>to IntelliRide Via<br>maybe able to |



|                         |                 | Trips to vaccine<br>sites outside of<br>Boulder County<br>are available on a<br>case-by-case<br>basis | doses of the vaccine and<br>will work to schedule a<br>trip even outside of their<br>regular 7-day window.<br>Medicaid trips must go<br>through IntelliRide. |   | work with the rider.  |
|-------------------------|-----------------|---|--|---|---|
| Z-Trip Taxi<br>Vouchers | Lyons Residents | Lyons to Boulder or<br>Longmont<br>Boulder  | Taxi Service   | Vouchers are available:<br>• Town Hall<br>Monday 9-11 a.m.<br>Phone: 303-823-6622<br>• LEAF Food Pantry<br>Wednesday 3-5 p.m.<br>Phone: 720-864-4309<br>• OUR Center<br>Rebecca Major: 303-525-3106<br>• BCAAA<br>Phone: 303-441-3570 | No Cost<br>\$45 Z-Trip<br>Vouchers are<br>available to any<br>Lyons resident<br>with preference<br>given to older<br>adults and low-<br>income<br>individuals.<br>Vouchers are<br>available at Lyon<br>Town Hall,<br>Lyons<br>Emergency<br>Assistance Fund<br>(LEAF) Food<br>Pantry, Outreach<br>Resource (OUR)<br>Center and the<br>Boulder County |



|              |                |  |  |  | Area Agency on<br>Aging (BCAAA)  |
|--------------|----------------|--|--|--|--|
| Colorado     | General Public | Boulder County   | Car share service for  | Phone: 303-720-1185  | Up to \$10   |
| CarShare     |                | Denver County  | members  | Website: <u>carshare.org</u>   | Will provide free<br>credits for<br>low/fixed<br>income older<br>adults to get<br>vaccinated |
| GoGoGrandpar | General Public | Boulder County   | Ride-hailing service for   | <b>Register:</b> 855-464-6872  | Variable   |
| ent          |                | (as long as there are<br>Lyft and Uber drivers<br>available) | individuals without a smartphone                                     | Website: gogograndparent.com   |  |
| RTD          | General Public | Boulder County   | Bus services   | RTD Customer Care:<br>303-299-6000<br>Website: <u>rtd-denver.com</u><br>Request a Bus Pass: email<br><u>Mobilityforall@bouldercounty.org</u> or call | Up to \$10<br>Mobility for All<br>can provide bus<br>passes for those<br>who need them.      |
| Uber         | General Public | Boulder County (as   | Ride-hailing service.  | Mobility for All at 720-564-2218<br>Website: uber.com  | Variable   |
| obei         |                | long as there are Uber                                       | Mobility for All can   | (must download smartphone  | Vanable  |
|              |                | drivers around)  | provide Uber credits for<br>those who need them.<br>You will need to | application)   |  |
|              |                |  | download the mobile app  |  |  |



|                        |   |  | in order to use this service.  |   |   |
|------------------------|---|--|--|---|---|
| Lyft                   | General Public  | Boulder County<br>(as long as there are<br>Lyft drivers available) | Ride-hailing service<br>available via mobile app   | Website: <u>lyft.com</u><br>(must download smartphone<br>application)                             | Variable<br>Mobility for All<br>can provide Lyft<br>credits for those<br>in need. |
| Z-Trip                 | General Public  | Boulder County   | Taxi service serving<br>Boulder County. Rides<br>can be booked ether over<br>the phone, online or<br>through an app.   | Request a Ride: 303-699-8747<br>Website: <u>https://www.ztrip.com/</u><br>Download the App: zTrip | Variable  |
| RTD FlexRide           | General Public with FlexRide                              | <ul> <li>Longmont</li> <li>Louisville</li> <li>Superior</li> </ul> | FlexRide provides<br>extended bus service in<br>specific Denver metro<br>areas, delivering first and<br>last mile connections to<br>other RTD Park-n-Rides<br>and stations, medical<br>centers, and business<br>parks. | Schedule a Ride: 303-299-6000<br>Website: <u>rtd-denver.com</u>                                   | Up to \$10  |
| Ride Free<br>Lafayette | General public within Lafayette and the Kestrel Community | <ul><li>Lafayette</li><li>Kestrel Community</li></ul>              | Free on-demand<br>transportation to any<br>vaccination site within   | Request a Ride: 833-456-3359<br>Website: <u>Ridefreelafayette.com</u>                             | No Cost   |



| ſ |  | Lafayette and the Kestrel | Download the App:            |  |
|---|--|---------------------------|------------------------------|--|
|   |  | Community                 | On-Demand Transit: Rider App |  |
|   |  |                           |                              |  |

### Why Transportation Options are Key to Successful Vaccination

### Mobility for All are responsible for ensuring that all county residents, including the most vulnerable, have access to reliable and affordable transportation.

Transportation is one of the largest obstacles in vaccinating vulnerable populations; therefore, the above transportation options aim to serve Boulder County residents regardless of financial status and/or access to private transportation. Boulder County's multiple transportation options have made changes to their services to make vaccine trips a top priority.

More resource on transportations access during times of public emergencies can be found here.

### **Funding Transportation to Vaccine Sites**

Because transportation can be financially prohibitive for many individuals, the above transportation resource inventory includes a wide variety of options, both functionally and financially. In order to help overcome some financial challenges of these communities, it is important that local governments and organizations cover some or all of transportation costs to vaccine sites when possible.

Additional information for funding for transportation to vaccine sites can be found on the National Association County Health Officials site.





This transportation plan will be distributed primarily in two broad categories, **Mobility for All outreach resources** and **Boulder County Public Health outreach resources**.

### Mobility for All will promote and distribute this plan in multiple methods:

- 1. The plan will be included in both Mobility for All's monthly newsletter and the Mobility for All Local Coordinating Council newsletter.
- 2. The plan will be distributed to all members of the Local Coordinating Council, which includes both transportation and human service providers.
- 3. Mobility for All will share the plan with Peak to Peak Housing and Human Service Alliance and HHS Local Area Collaboratives.
- 4. Mobility for All will share **bilingual posts to their social media** channels promoting and directing people to the plan.
- 5. Mobility for All will create a partner social media toolkit with bilingual content to share with community stakeholders

### Boulder County Public Health will promote and distribute this plan in multiple methods:

- 1. Boulder County Public Health will post this plan to the COVID-19 Vaccines page on the county's website.
- 2. The plan and partner social media toolkit will be distributed to Boulder County and Municipal Communications Specialists.

